

**Date:** 10/24/2008

**Alert Number:** 0001

**To:** All Providers Who Submit Prior Authorization Requests

**Re: Important Web Prior Authorization Information for Providers**

The deadlines for Prior Authorization (PAs) requests submitted using this PA Web site are as follows:

- For all services, except Birth to 3 (B-3) therapy services, Web PA requests must be received by 5:00 p.m., on Friday, October 24, 2008.
- For B-3 services, Web PA request must be received by 5:00 p.m. on Friday, November 7, 2008.

For complete information on deadlines for PA requests due to ForwardHealth interChange implementation, see the *ForwardHealth Update* (2008-184), titled "New Effective Dates for ForwardHealth Implementation."

**Reminder: Providers are Required to Establish a ForwardHealth Portal Account**

**Effective November 10, 2008**, a ForwardHealth Portal account will be required for all providers submitting PAs online. To create your Portal account go to [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

Please call (800) 947-9627 if you have any questions.

☐ **Resolution Pending**

☐ **Resolved:** Date